



**6 April
2023**



Community Newsletter

Muriwai Beach cyclone recovery

With the long weekend and school holidays approaching, we are aware that some residents are concerned about visitors to Muriwai Regional Park and Muriwai beach.

We are strongly advising Aucklanders to [stay away from the west](#) and opt for one of the many other regional and local parks and beaches in the region.

Cordons to remain in place for Easter weekend

Conversations regarding the ongoing management of cordons in and around Muriwai are underway. As communicated previously, the cordons will be reviewed after Easter and the school holidays.

We have heard the concerns of the community around the lifting of cordons, including considerations around water supply constraints, security of property and the integrity of roads. We are committed to a collaborative approach and the concerns and suggestions that have been raised will be considered as part of our ongoing review.

We will continue to engage with you about any upcoming changes ahead of time and no decisions will be made before this has happened.

Stronger security

We are aware of some cordon breaches, and we are working closely with First Security to tighten up who can get access through the cordons. We will be vigilant over Easter weekend and if you are a resident, make sure you have your vehicle access pass.

If you see any suspicious behaviour, call the Police.

If you do not have one and need to urgently arrange for one, visit us at the Muriwai Ranger Station today and tomorrow and we can arrange one for you. Please make sure you bring valid ID and proof of address.

Watercare update

Watercare is working to deliver a water storage reservoir that has sufficient capacity to serve Muriwai reliably while the water treatment plant is not in service. This may take some time, as the company investigates all options.

In the interim, Watercare will continue to tanker water to the area. However, **there** is limited storage capacity, so it is really important that everyone keeps their water use to a minimum.

Watercare strongly encourages people in the community to:

- Do not water your lawn
- Keep your showers short (four minutes or less)
- Use a bucket of water to wash your car rather than using the hose
- Only run your washing machine and dishwasher when they are full.

Auckland Transport update on slips

This week Downer have been undertaking its final geotechnical investigations and hope to begin work after Easter weekend for debris clearance on upper Motutara Road.

Established cordons will remain in place until further notice, this is to keep everyone safe.

Next week street sweeping will begin to remove all silt and debris - this includes cleaning all tops and catch pits. Prior to Easter weekend, Healthy Waters will begin cleaning out all the catch pits and systems.

You can report new sightings of slips or movement to rbacomms@aucklandcouncil.govt.nz

Skip bins

As you are aware, there are skip bins in Muriwai for the community to use to dispose of flood damaged waste. These bins have been emptied and have been relocated.

Skip bins are now situated at:

- 14 Domain Crescent
- 250 Motutara Road
- 47 Motutara Road

Flexi Bins are still available at the Muriwai Park Ranger Station.

Building assessments update

Updated placard status numbers in Muriwai

- Red 1 – 105
- Red 2 – 5
- Yellow 1 – 22
- Yellow 2 – 29
- White - 302

Managed temporary access – next steps

We know that many residents with red placard properties are interested in a second round of managed temporary access, where it is safe to do so. We also want to ensure the bookings work with your availability.

For the week commencing 17 April, there will be four-hour booking slots available for two weeks from Monday to Friday. This is for those with red-placard homes in the exclusion zone and the four-hour time slot will ensure larger items can be removed.

We will be offering two time slots per day: 8am – 12pm and 12pm - 4pm and can accommodate eight bookings per day (four in the morning and four in the afternoon).

We will be contacting red placard property owners with safe and accessible properties to book this in next week.

Case management update

As we have communicated previously, Auckland Council is working on an initiative to assign a ‘case manager’ to red and yellow placarded property owners. Case manager allocation is almost complete with most properties being assigned a case manager.

All case managers will prioritise contact with red placard property owners and then reach out to yellow placard owners in due course. We expect all red placard property owners to have been contact by the end of next week. Yellow placard property may take longer due to the volumes involved.

Each case manager is assigned a number of properties across the region to manage, and we appreciate the community’s patience if they do not immediately hear from them.

Property owners can also request information on their Rapid Building Assessment by contacting rbacomms@aucklandcouncil.govt.nz.

Yellow-placarded properties

We know that there were some community questions about yellow-placarded properties in the exclusion zone.

As mentioned in a previous newsletter, Auckland Council is currently undertaking work to assess the risk. This involves our own team as well as working with contractors and is a complex piece of work.

The information collection will take three to six months, and decisions will then be needed beyond that. This timeline commenced last week, and we expect to have a more detailed timeline in the next fortnight for you.

High-level plan (roadmap) for properties in the current exclusion zone

- Apply initial F-angle analysis of slip hazard to properties in the exclusion zone
Status: *complete*
- Perform geo-technical review of each property in the exclusion zones and identify any other risk factors
Status: *complete*
- Reassess placard status based on analysis of slip hazard and site observation
Status: *complete*
- Determine if the site is still considered dangerous
Status: *complete*
- Contact property owners (in the exclusion zone only) on updated placard status
Status: *complete*
- Apply updated placard status to building and update council records
Status: *complete*
- Communicate managed temporary access to affected property owners
Status: *complete*
- Communicate with individuals about their property placard status and assign a case manager to each property
Status: *in progress / ongoing*
- Review closure of Muriwai Regional Park and cordons
Status: *underway*
- Additional geotechnical investigation, analysis and modelling of the slopes at Muriwai
Status: *over the next three to six months, due to complexity of the land stability*
- Review status of remaining red-placarded homes
Status: *once additional geotechnical work to assess risk has been completed, unless new geotechnical information becomes available in the meantime.*

Have we got your details?

If you've received this newsletter via email, then we're all good – we have your correct contact details.

If it has been passed on to you by someone else or you're reading it via a website or social media channel, we'd like you to share your contact details with us. Please email us at muriwai@aucklandcouncil.govt.nz.

There are lots of reasons we might not have your details – you might be a tenant (and we've been dealing directly with the property owner); you might not have provided an email address (just a phone number) to our inspections team; or sometimes, despite our best efforts, handwritten forms lead to mistakes.

Need help?



Visit: aucklandemergencymanagement.org.nz/muriwai

Enquire: muriwai@aucklandcouncil.govt.nz or rbacomms@aucklandcouncil.govt.nz



Phone: 0800 22 22 00



Write: Auckland Council, Private Bag 92300
Victoria Street West, Auckland 1142 | DX CX 10032



**Auckland
Emergency
Management**
Tokanga Māto Ohoteata o Tāmaki Makaurau

