



**13 April
2023**



Community Newsletter

Muriwai Beach cyclone recovery

Cordons and regional park

In our last newsletter, we stated that the cordons will be reviewed after Easter. At this stage, the cordons will not be removed, and the regional park will not re-open until we have a solution around water supply constraints, security of property and the integrity of roads. We will continue to engage with you about any upcoming changes ahead of time and no decisions will be made before this has happened.

Removal of tree branches

Next week, Muriwai residents can book in with Treescape for free removal of tree branches on private property. On Wednesday 19 and Thursday 20 April, tree maintenance crews will be available to assist with this work.

The crews will only be able to remove clean branches, free of mud or inorganic waste.

If you have tree branches that you would like removed, please email AKL.GRNWasteCleanUp@treescape.co.nz by end of day, Sunday 16 April.

Please include location of the tree branches and brief description of the size (for example fallen tree or small pile of branches).

Our teams will respond to all requests, noting that some may not be possible, and will contact you via email or phone to book in the removal.

Wastewater system inspections

Auckland Council will be carrying out some visual assessments of household wastewater systems (septic tanks) from 20-21 April in areas that may require our attention. Ground movement has the potential to damage or compromise the effectiveness of wastewater systems which can create a health hazard. We will advise property owners if any issues are identified following these inspections.

Stormwater update

Prior to Easter weekend, our teams cleared five truckloads of silt and debris from over 100 catchpits across Muriwai. There are 11 catchpits that couldn't be cleared at that time, however have been identified and further work is planned to address these.

Watercare update

We are continuing to top up the tankers feeding the local water network throughout the day, but we do need your help to ensure we can keep water flowing to everyone's taps.

Please:

- Don't water your garden
- Keep showers to four minutes
- Only use your washing machines and dishwashers when they're full
- Turn the tap off when you're brushing your teeth or soaping your hands.

We are looking at alternative solutions for your water supply to replace the current set-up. We hope to have an update on this in the coming weeks.

Auckland Transport update

Auckland Transport are making strong progress to get roads cleared and repaired in Muriwai. With winter on its way, the recovery teams have been working tirelessly to repair infrastructure and ensure Motutara Road and Waitea Road are safe for the community to use.

Prior to Easter weekend, final geotechnical investigations were completed which means contractors could start work on removing the slips from the road. Works will begin in mid-April and take approximately three weeks to complete.

The approach is to start the removal of the slip material on Motutara Road from each end, to minimise further disruptions and maintain continued access for residents. Trucks will be traversing Waitea Road, which has been deemed safe, and contractors will be regularly checking the condition of the road and spot repairing as required.

Shipping containers are being placed next to the road to prevent further slips and cordons in the area will remain in place until further notice.

Skip bins

Skip bins have now been removed. Residents or property owners can utilise their normal waste collection services.

Shower services

As part of the response, the council provided showers at the southern car park. As there is now water supply to residents, we are reviewing the need to provide this service and will be looking at removing it later next week.

Building assessments update

Updated placard status numbers in Muriwai as of 3.30pm Tuesday 11 April

- Red 1 – 105
- Red 2 – 5
- Yellow 1 – 21
- Yellow 2 – 29
- White – 303

Case managers now assigned

Case managers are now assigned and red placarded property owners will be contacted by their case manager by the end of this week. As previously communicated, red placarded properties are being prioritised, with yellow placarded property owners to follow. Each case manager is assigned a number of properties across the region to manage and we appreciate the community's patience.

Case managers will assess and guide remedial actions, this includes any that have already taken place or are planned.

They will also advise property owners of any legislative requirements in relation to the Building Act 2004 and Resource Management Act 1991.

Please email rbacomms@aucklandcouncil.govt.nz if you have a red placarded property and have not been contacted by your case manager by Friday 14 April.

Managed temporary access – next steps

As communicated previously, we have a second and longer round of managed temporary access beginning next week to allow larger household items to be removed.

This is for those with red-placard homes in the exclusion zone that are safe to enter. Between 17 April and 28 April (excluding Anzac Day), there will be four-hour booking slots available from Monday to Friday. Unfortunately, due to limited resources we are unable to accommodate weekend access at this stage.

We will be offering two time slots per day: 8am-12pm and 12pm-4pm and can accommodate eight bookings per day (four in the morning and four in the afternoon). We have been contacting red placard property owners with safe and accessible properties to book this in next week.

A truck will be made available for any waste that is identified during the access.

If you are one of these property owners and have not heard from us, please email rbaregulatory@aucklandcouncil.govt.nz.

If you are a tenant, please speak to your landlord.

High-level plan (roadmap) for properties in the current exclusion zone

- Apply initial F-angle analysis of slip hazard to properties in the exclusion zone
Status: *complete*
- Perform geo-technical review of each property in the exclusion zones and identify any other risk factors
Status: *complete*
- Reassess placard status based on analysis of slip hazard and site observation
Status: *complete*
- Determine if the site is still considered dangerous
Status: *complete*
- Contact property owners (in the exclusion zone only) on updated placard status
Status: *complete*
- Apply updated placard status to building and update council records
Status: *complete*
- Communicate managed temporary access to affected property owners
Status: *complete*
- Communicate with individuals about their property placard status and assign a case manager to each property
Status: *in progress / ongoing*
- Review closure of Muriwai Regional Park and Muriwai cordons
Status: *review following the school holidays*
- Additional geotechnical investigation, analysis and modelling of the slopes at Muriwai
Status: *over the next three to six months, due to complexity of the land stability*
- Review status of remaining red-placarded homes
Status: *once additional geotechnical work to assess risk has been completed, unless new geotechnical information becomes available in the meantime*

REMINDER: Please see [our newsletter on 24 March](#) which features information from Ross Roberts, Auckland Council Head of Engineering Resilience, about progress on geotechnical assessments.

Have we got your details?

If you've received this newsletter via email, then we're all good – we have your correct contact details.

If it has been passed on to you by someone else or you're reading it via a website or social media channel, we'd like you to share your contact details with us. Please email us at muriwai@aucklandcouncil.govt.nz.

There are lots of reasons we might not have your details – you might be a tenant (and we've been dealing directly with the property owner); you might not have provided an email address (just a phone number) to our inspections team; or sometimes, despite our best efforts, handwritten forms lead to mistakes.

Need help?



Visit: aucklandemergencymanagement.org.nz/muriwai

Enquire: muriwai@aucklandcouncil.govt.nz or rbacomms@aucklandcouncil.govt.nz



Phone: 0800 22 22 00



Write: Auckland Council, Private Bag 92300
Victoria Street West, Auckland 1142 | DX CX 10032



**Auckland
Emergency
Management**
Tōkanga Māta Orahia o Tamaki Māhaurau

