



**February
2023**



Advice for Aucklanders

Tips for cleaning up your home after the flood

Tips for cleaning up your home after the flood

It's important to remove flood damaged items from your home as they can pose a serious health risk to you and your family.

Here are some tips for cleaning up your home and property.

Personal safety while cleaning up:

- wear rubber gloves, sturdy footwear, long-sleeved top, and trousers.
- wear a face mask (such as blue surgical mask used to protect against COVID-19)
- cover any cuts and grazes you may have to avoid them becoming infected.
- ensure you have a shovel to remove any gross contamination from your property, and bin bags for waste.

Drying and cleaning flood damaged properties as soon as possible will reduce the risk of mould and fungi damage.

To aid drying of your home you should:

- remove soft furnishings from your home and clean and disinfect them where possible
- ventilate and/or heat the home to allow drying to occur as quickly as possible
- remove and discard contaminated household materials that cannot be cleaned or disinfected, such as mattresses, carpet and children's soft toys

Removal of waste from residential properties

There are 15 transfer stations and resource recovery centres across the region for people to drop their storm debris to. Please ring 0800 22 22 00 before you visit, this helps the team manage the amount of waste being delivered. The team will also advise you of your closest drop-off facility.

If you have insurance, please contact your insurance company in the first instance to confirm the process for disposing of storm-related waste.

They will tell you how to keep a record of what has been damaged and ask you to take photographs.

If you don't have insurance, you can take your waste to a transfer station for free.

If you need help removing flood-damaged items from your home, or you can't get to a transfer station or a resource recovery centre, please call 0800 22 22 00.

Please seek advice on how to dispose of gas bottles, rechargeable batteries, fridge/freezers, and other hazardous waste. Batteries and gas bottles can be taken to the nearest Community Recycling Centre. Visit the Auckland Council website (aucklandcouncil.govt.nz) for locations and information on hazardous waste.



Need help?



Visit: aucklandcouncil.govt.nz

Enquire: aucklandcouncil.govt.nz/contactus



Phone: 09 301 0101 or 0800 22 22 00



Write: Auckland Council, Private Bag 92300
Victoria Street West, Auckland 1142 | DX CX 10032



**Auckland
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