



**17 March
2023**



Community Newsletter

Muriwai Beach cyclone recovery

Following validation from further geotechnical assessments, and the subsequent reassessment of the majority of properties on Motutara Road and Domain Crescent, the placard status of some properties in this area have changed. Our teams are communicating with property owners directly via email and by phone.

Please note, owners with properties in this area with placards that have remained yellow or white will be sent a confirmation letter shortly.

If you have a property in this area and believe your status has changed but you haven't heard from our team, please email rbaregulatory@aucklandcouncil.govt.nz with your full name, property address, email address, phone number and placard colour. If you believe your property hasn't been reassessed when it should have, please let us know the details of your specific circumstance by emailing rbacomms@aucklandcouncil.govt.nz

If you are a tenant, please speak to your landlord in the first instance.

Within Motutara Road and Domain Crescent

Permanent access – for properties which are now placarded yellow or white

If your property status has changed from a red placard to a white or yellow placard, you will now have access, or restricted access. Some properties can only be accessed on foot due to debris on the roads, while others can be accessed by a vehicle.

You will be advised in your letter if you can access your property safely. For properties that have changed to a white placard, there are no restrictions on access. However, Domain Crescent still has debris in some areas which will require care when driving through.

What happens next?

You now have access, or restricted access, to your property. Please make sure you present the letter (digitally or in print) that we have sent you as your proof for access. This will be checked at the cordon.

Managed temporary access – for properties that remain red

If your placard status remains red, the building cannot be used, and entry is prohibited because it is dangerous.

Those with red placarded properties on Motutara Road and Domain Crescent that have been assessed as safe enough for managed temporary access are being contacted by our team to book in a slot today (Friday 17 March) or tomorrow (Saturday 18 March) for managed temporary access.

Managed temporary access enables up to four people to go back into their homes for 60 minutes to get small items that they need or value the most.

This access is weather dependent and subject to a safety agreement which can be signed when you check in at the Ranger's Station ten minutes prior to your booking time.

What happens next?

Currently, bookable slots are only available today (Friday 17 March) or tomorrow (Saturday 18 March). If you are not available on these days, we will provide other dates for managed temporary access.

Outside of Motutara Road and Domain Crescent

Managed temporary access – for properties that are red

This week's managed temporary access bookings are for red placarded properties on Motutara Road and Domain Crescent. The process is different for these properties because people (including insurance assessors and their geotechnical advisors) have been prevented from entering this area due to the significant safety risk.

If you live outside of Motutara Road and Domain Crescent and have a red placard on your property, you can directly engage your insurance provider followed by the appropriate professionals (i.e., structural and/or geotechnical engineer) to assess the damage to your property and advise on the steps to make it not dangerous. More on this can be found on the [Auckland Council website](#) or [MBIE's Building Performance website](#).

For areas outside Motutara Road and Domain Crescent, managed temporary access can progress after you send a health and safety report from your structural and/or geotechnical engineer to rbacomms@aucklandcouncil.govt.nz for our records. Please provide your name, email address, property address, phone number and the date and time you will be temporarily accessing your property.

You will need to be accompanied by your structural and/or geotechnical engineer when you visit your property. Once you have sent through this information, you can proceed with your plans.

High-level plan (roadmap) for properties in the current exclusion zone

- Apply initial F-angle analysis of slip hazard to properties in the exclusion zone
Status: *complete*
- Perform geo-technical review of each property in the exclusion zones and identify any other risk factors
Status: *complete*
- Reassess placard status based on analysis of slip hazard and site observation
Status: *complete*
- Determine if the site is still considered dangerous
Status: *complete*
- Contact property owners (in the exclusion zone only) on updated placard status
Status: *in progress*
- Apply updated placard status to building and update council records
Status: *in progress*
- Communicate managed temporary access to affected property owners
Status: *in progress*
- Additional geotechnical investigation, analysis and modelling of the slopes at Muriwai
Status: *over the next three to six months, due to complexity of the land stability*
- Review status of remaining red-placarded homes
Status: *once additional geotechnical work to assess risk has been completed, unless new geotechnical information becomes available in the meantime.*

Supporting local businesses

Auckland Council has been receiving a number of requests for access through the cordons for clients of businesses based in Muriwai. We've been made aware that a significant number of these businesses are experiencing financial hardship due to the restrictions and have requested managed access.

The council has been assessing the risk and have identified measures to manage the movement of clients through the cordons and while within the community. We are confident the risk is low, and permission has subsequently been granted. These requests will continue to be managed on a case-by-case basis.

For security reasons, the cordons will continue to be manned and there will be an increased Police presence in the area.

Water supply

Watercare has advised that if you've already been living in your property and you have water, this service will continue.

If you haven't been in your house but a change of status means you can now move back in, please be aware that the water may not yet be connected. Until now, Watercare crews have not been able to get into the area to assess any damage to our pipes.

Changes to the exclusion zone mean Watercare can assess the network for damage and start carrying out essential testing and maintenance. Watercare expect it will be at least 10 days before service is restored to these properties.

In the meantime, Watercare will bring back a tanker to provide emergency water from outside the Sand Dunz Beach Café. Residents will need to bring their own containers.

The local water treatment plant in Muriwai remains red-placarded and is out of service. This means when Watercare do restore service, it will be with an extension to the temporary solution that's currently supplying water to occupied properties on our network.

If you have any questions, please email floodrecovery@water.co.nz.

Have we got your details?

If you've received this newsletter via email, then we're all good – we have your correct contact details.

If it has been passed on to you by someone else or you're reading it via a website or social media channel, we'd like you to share your contact details with us. Please email us at muriwai@aucklandcouncil.govt.nz.

There are lots of reasons we might not have your details – you might be a tenant (and we've been dealing directly with the property owner); you might not have provided an email address (just a phone number) to our inspections team; or sometimes, despite our best efforts, handwritten forms lead to mistakes.

Need help?



Visit: aucklandemergencymanagement.org.nz/muriwai

Enquire: muriwai@aucklandcouncil.govt.nz or rbacomms@aucklandcouncil.govt.nz



Phone: 0800 22 22 00



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